



# CITY NEWS

YOUR OFFICIAL  
SOURCE FROM  
CITY HALL

September 2026



## Upgraded Water Meters Coming to Alamo Heights

The City of Alamo Heights is excited to announce it will be upgrading its analog water meters with Advanced Metering Infrastructure (AMI) meters for all residents!

The upgraded meters increase accuracy and transparency, identify potential leaks, and allow residents to make informed decisions about water conservation.

Beginning on September 14, 2026, there will be a pre-installation visit by DB Utility, the City's official contractor, to prep the site on your property. A door hanger will be placed to inform you of the expected pre-installation visit. Once the prep work is conducted, the contractor will install the new within 2 or 3 weeks. Installation of new AMI meters is to begin October 2026.

The new smart meters will replace the analog meters located in the water meter box at the front of each property. Installation is minimally invasive and takes approximately 15-30 minutes.

After installation, a door hanger will be placed providing information on accessing the new meter's features on the City's existing utility portal, including viewing hourly and daily water usage and signing up for leak alerts. If you have any questions or need assistance, send an email to [publicworks@alamoheightstx.gov](mailto:publicworks@alamoheightstx.gov) or visit <https://www.alamoheightstx.gov/water/> for additional information about this project.

Alamo Heights, TX  
Billing Utilities

**Quick pay**  
Just need to pay your bill? Click quick pay below. You'll need your account number. No login necessary.

**Quick pay**

**Sign in or sign up**  
Create an account to view details, manage single & multi-accounts, multi-bill pay, and e-billing.

**Sign in or sign up**

**Announcement**

**Utility Payments are due on the 1st of every month. Accounts will be subject to a penalty fee after the 1st.**

\*\*\*Higher than normal loading times may occur. DO NOT refresh or reload payment pages\*\*\*

**Accepted payment methods**

**Have a question?**

(210) 882-1507  
[Utilities@alamoheightstx.gov](mailto:Utilities@alamoheightstx.gov)

## BRIEFS

### Online Payments

Utility customers that choose Auto-Pay through the Alamo Heights Online Services need to select their payment date on or prior to the due date. If you choose a date after the due date, you will be subject to late fees, warning tags, or cutoff fees. For Utility Billing questions contact Alamo Heights Utility Billing Coordinator, Joann Broz at 210-882-1507 or [utilities@alamoheightstx.gov](mailto:utilities@alamoheightstx.gov).

### GO ON-LINE FOR CITY CODES/ ORDINANCES

All cities are governed by their Code of Ordinances. An ordinance is a law passed by a municipal government. There are some ordinances that govern certain activities within the City that citizens might be unaware of because they are unique to our City. To view the City Codes of Ordinances go to:

[www.alamoheightstx.gov/government/city-codes-ordinances/](http://www.alamoheightstx.gov/government/city-codes-ordinances/) or visit <https://ecode360.com/AL6722>

Join us for our 15th Annual  
National Night Out

Tuesday, October 6th  
5:30pm to 7:30pm  
6116 Broadway

Free Hot Dogs & Drinks

Special Thank You to Our Sponsors

Games & Activities

# CITY CALENDAR

## SEPTEMBER

Wednesday, September 2  
Board of Adjustment Meeting  
5:30 p.m.



Monday, September 7  
HOLIDAY—Labor Day  
\*Offices Closed  
\*REGULAR SOLID WASTE PICKUP  
SCHEDULE

Tuesday, September 8  
Planning & Zoning Meeting  
5:30 p.m.

Monday, September 14  
City Council Meeting  
5:30 p.m.

Tuesday, September 15  
Architectural Review Board  
5:30 p.m.

Monday, September 28  
Water/Wastewater Rate Study  
Work Session  
3:30 p.m.  
City Council Meeting  
5:30 p.m.

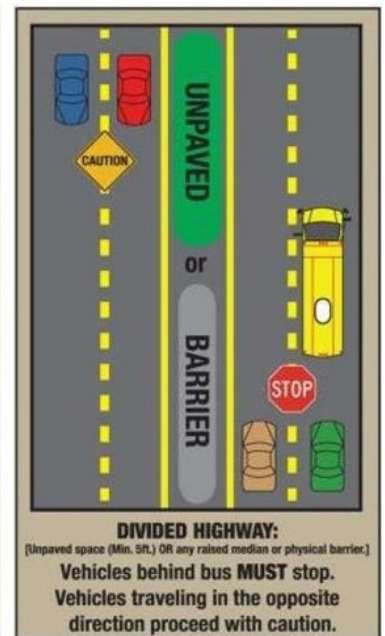
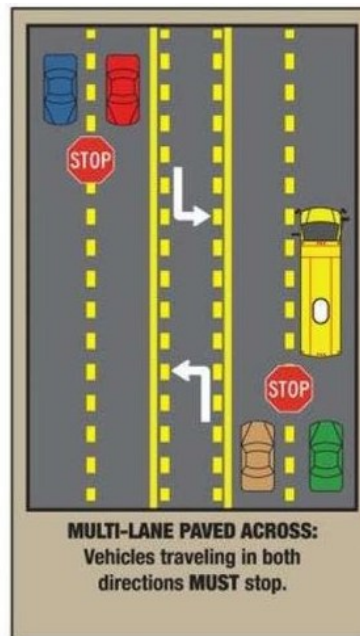
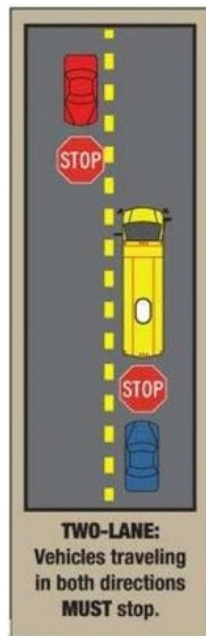
## School Zone Safety

The Alamo Heights Police Department urges all motorists to use caution and be more alert while driving on streets around the school campuses and anywhere children may be walking or riding their bicycles to school. Students are easily distracted this time of year and may inadvertently get too far away from the curb or cross the street without looking both ways.

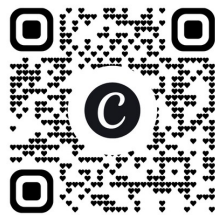
**Remember that the speed limit in ALL school zones is 20 m.p.h.**

Streets around school campuses can become heavily congested before and after school. If traveling through or near a school zone, please plan accordingly and expect delays.

According to Texas law, drivers have to stop when a school bus extends its stop sign or when it turns on its flashing red lights. Examples of when you must stop are:



## Alamo Heights Animal Care Services



On September 23rd and 24th, the Alamo Heights Animal Care Services is participating in **The Big Give**, a county wide day of giving meant to celebrate all the good being done in our communities. You will have 24 hours to give to causes closest to your heart. To support our campaign and ensure that missing pets and stray animals are kept safe in Alamo Heights, please go to: <https://www.thebiggive.org/organization/alamo-heights-animal-care-services>

Alamo Heights Animal Care Services rescues around 300 animals each year and the generous support of our animal loving community makes saving these lives possible.



# ALAMO HEIGHTS Texas

### USEFUL PHONE NUMBERS

911 for EMERGENCY  
Fire/EMS (Non-Emergency): 210-824-1281  
Police (Non-Emergency): 210-822-3321  
Administration and Finance: 210-822-3331

Public Works: 210-882-1518  
Water: 210-882-1507  
Community Development: 210-826-0516  
Court Clerk: 210-882-1501