



# CITY NEWS

YOUR OFFICIAL  
SOURCE FROM  
CITY HALL

DECEMBER 2023

## SAFE SHOPPING TIPS FOR THE HOLIDAY SEASON

### TIPS for safe holiday shopping online



#### Update software for:

- Smartphones
- Computers
- Devices you use to shop



#### When in doubt, throw it out.

- Suspicious emails
- Unknown senders
- Anything asking you to act immediately



#### Don't share over unsecured Wi-Fi.

- Personal information
- Financial information



#### Signs of secure sites:

- https://
- shttp://
- a padlock



#### Protect your ID.

- Only enter information needed to complete a transaction
- Never share your social



#### The safest payment option?

- Credit cards are generally the strongest option against fraud protection



#### Beware of "porch pirates."

- Deliver packages to a secure location
- Consider picking up packages at an on-site delivery center (i.e. UPS, USPS).



#### Keep a virtual paper trail.

- Save records of your online transactions
- Read your credit card statements as soon as you get them
- Report discrepancies immediately

## BRIEFS

### 2024 Solid Waste Schedule

The 2024 Solid Waste Service Schedule includes eight holidays when no solid waste services are provided.

Holidays for 2024 are:

- New Year's Day
- Good Friday
- Juneteenth
- Independence Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve
- Christmas Day

For full Solid Waste schedule:

<https://www.alamoheightstx.gov/departments/public-works/solid-waste/>

Reminder: your water consumption during the winter months affects your residential sewer service fee for the next year. Residential sewer service fees are calculated based on the average water usage during three consecutive billing periods. This year your November, December and January consumption will be used for your winter averaging. For more information or questions, please call Utility Billing staff at 882-1507.

# CITY CALENDAR

Monday, December 4  
Planning and Zoning Meeting  
5:30 p.m.

Wednesday, December 6  
Board of Adjustment Meeting  
5:30 p.m.

Monday, December 11  
City Council Meeting  
5:30 p.m.



Tuesday, December 19  
Architectural Review Board  
5:30 p.m.

Friday, December 22 and  
Monday, December 25  
Holidays—Christmas Eve  
(observed) and Christmas Day  
Offices Closed\*

Monday, January 1  
Holiday—New Year's Day  
Offices Closed\*

\*NO CONSTRUCTION WORK  
ALLOWED ON OFFICIAL CITY  
HOLIDAYS

\*NO SOLID WASTE SERVICES



## Be a Friendly Flusher



### Put it in the Trash!

These items can clog pipes and cause blockages even if labeled "flushable". Dispose of them in the trash to prevent expensive plumbing repairs.



### Wipes, paper towels, cleaning cloths

These items should never be flushed or sent down the drain. Yes, even "flushable" wipes will clog your pipes! Instead of breaking down, these items get caught on the sides of pipes and can cause clogged pipes. Never flush these items; always place them in the trash bin.



### Feminine Hygiene

Pads and tampons are very absorbent and don't break down like toilet paper. They are common causes of household and public property clogs. Always place these items in the trash bin!



### Personal Hygiene

Everyday personal hygiene products can combine and tangle with other non-flushables in the drain and clog pipes. Always place these items in the trash bin!



### Dispose Responsibly!

These products can damage your pipes, our sewer systems, and negatively impact our lakes, rivers, and streams. Dispose of them properly to prevent serious harm.



### Paints, Cleaning Products, Pesticides

These items should never be flushed or sent down the drain. These products have chemicals that are not treated in our wastewater treatment process. This means that the chemicals can enter and harm our waterways. Never flush these items; take leftover products to a hazardous waste collection center.



### Medication

Medications contain chemicals that cannot be removed during the wastewater treatment process. Trace amounts of these chemicals can end up in our waterways. Never flush medication, take unused medications to a hazardous waste collection center.



### Fats, Oils, and Grease

These ingredients harden in cool pipes and cause huge clogs and sewer backups. Instead of pouring these ingredients down the drain, pour used cooking oil into a container and place in the trash or bring it to the Lynchburg Wastewater Treatment Plant to be recycled into a biofuel!

ALAMO HEIGHTS  
**Rotary**  
Club



## Annual Holiday Sparkle Contest

Help brighten up this holiday season by decorating your home!  
Judging will take place December 15<sup>th</sup>-18<sup>th</sup>.

Yard Signs and a small prize will be awarded to 1<sup>st</sup> through 3<sup>rd</sup> place winners.  
All single-family homes within the city limits of Alamo Heights are eligible,  
no need to submit an application.

**ALAMO HEIGHTS**  
*Texas*

### USEFUL PHONE NUMBERS

911 for EMERGENCY  
Fire/EMS (Non-Emergency): 210-824-1281  
Police (Non-Emergency): 210-822-3321  
Administration and Finance: 210-822-3331

Public Works: 210-882-1518  
Water: 210-882-1507  
Community Development: 210-826-0516  
Court Clerk: 210-882-1501