



CITY NEWS

YOUR OFFICIAL
SOURCE FROM
CITY HALL

DECEMBER 2020

On-Going Tree Preservation Program



The program will continue in 2021. Tree trimming is needed to maintain the 13'6" height access required for emergency apparatus.

Maintenance and trimming to be done in "dormant" stage to allow for fuller canopy in the spring. Contact us at 210-822-3331 with any questions concerning this program.

KEEP CALM and Avoid Coronavirus Scams

Here are **5 things** to do to avoid a Coronavirus scam:



Ignore offers for vaccinations and home test kits. Scammers are selling products to treat or prevent COVID-19 without proof that they work.



Hang up on robocalls. Scammers use illegal sales call to get your money and your personal information.



Watch out for phishing emails and text messages. Don't click on links in emails or texts you didn't expect.



Research before you donate. Don't let anyone rush you into making a donation. Get tips on donating wisely at ftc.gov/charity.



Stay in the know. Go to ftc.gov/coronavirus/scams for the latest information on scams. Sign up to get FTC's alerts at ftc.gov/subscribe.

BRIEFS

2021 Solid Waste Schedule

The 2021 Solid Waste Service Schedule includes seven holidays when no solid waste services are provided.

Holidays for 2021 are:

- New Year's Day
- Good Friday
- Independence Day (observed)
- Thanksgiving Day
- The day after Thanksgiving
- Christmas Eve
- Christmas Day

For full Solid Waste schedule <https://www.alamoheightstx.gov/departments/public-works/solid-waste/>

Winter Averaging for Annual Sewer Rates

A Reminder this year your **November, December and January** consumption will be used for your winter sewer averaging.

Residential sewer services fees are calculated based on the average water usage during these months.

CITY CALENDAR

Wednesday, December 2
Board of Adjustment Meeting
5:30 p.m.

Monday, December 7
Planning and Zoning Meeting
5:30 p.m.

Monday, December 14
City Council Meeting
5:30 p.m.



Tuesday, December 15
Architectural Review Board
5:30 p.m.

Thursday, December 24 and
Friday, December 25
Holidays—Christmas Eve and
Christmas Day
Offices Closed*

*NO CONSTRUCTION WORK
ALLOWED ON OFFICIAL CITY
HOLIDAYS



Tips to Send Porch Pirates Packing

As the holidays collide with COVID-19, expect a surge in package thefts. Sticky-fingered porch pirates continue to steal items delivered to front doors before the recipients retrieve them. Some swoop in on foot or bikes; others skulk in by car. Thieves even have been known to “tailgate” behind delivery trucks.

Here are some tips you can follow to avoid becoming a victim of these porch pirates:

1. Retrieve a package as soon as it arrives. Or avoid delivery by using ship-to-store or curbside pickup.
2. Use a tracking feature to check online when a package is scheduled to arrive. UPS, for example has [UPS My Choice](#) to help track and reroute package deliveries.
3. Request that your package is sent with the “signature required” feature so it can’t be delivered without one.
4. If you’re not going to be home, set up a specific delivery time when you will be.
5. Choose an alternative pickup location.
 - FedEx has more than 14,000 sites in the U.S. including FedEx Offices, FedEx Ship Centers and retailers including Walgreens, Albertsons, Kroger and Dollar General.
 - [UPS Access Point locations](#) for pickups include the UPS Store, Michaels, CVS, Advance Auto Parts and self-service lockers.
 - Amazon uses [Amazon Lockers](#).
 - For a fee, USPS offers a “Package Intercept” feature, although not all parcels are eligible.
6. If you are leaving town, ask for your shipments to be held. USPS’ free, “hold mail” requests must be for at least 3 days and for a maximum of 30 days.
7. FedEx accepts [vacation holds](#) for up to 14 days; it also will store your delivery for free for up to 5 days at many locations.
8. Consider a security camera. Some signal your phone, tablet or personal computer if your doorbell is rung.
9. Instruct delivery firms where to leave your package so it isn't visible from the street.
10. Get an app. The FedEx mobile app lets package recipients electronically sign for a package, request a vacation hold or [choose a hold](#) at one of its locations. Some security cameras let you use an app to watch over your home from your smartphone. UPS lets you track your shipment on its app.



Alamo Heights Rotary Annual Holiday Sparkle Contest

Help brighten up this holiday season by
decorating your home!

Judging will take place December 16th-19th.
Yard signs and a small prize will be given to 1st through 3rd place winners.
All single family homes within the city limits of Alamo Heights are eligible,
no need to submit an application.

ALAMO HEIGHTS Texas

USEFUL PHONE NUMBERS

911 for EMERGENCY
Fire/EMS (Non-Emergency): 210-824-1281
Police (Non-Emergency): 210-822-3321
Administration and Finance: 210-822-3331

Public Works: 210-882-1518
Water: 210-882-1507
Community Development: 210-826-0516
Court Clerk: 210-882-1501