

Step 4 By 7:00 a.m. on your collection date



Where to place your items outside your home

- Fill the bag at the collection location to avoid damage to bag and leaks.
- Put them in an area that is safe for us to pick it up and visible from the street.
- Put the items at ground level
- Don't place this containment bag near the curb, in the street or alleyway.
- Place the plastic bag on the ground near your entrance door, garage or other specific area discussed with the Operations Service Center Specialist that is away from the curb, street, or alleyway.
- Do not place these items next to your regular garbage cans.
- Our team cannot enter your home or garage. If you have a gate, leave it open.
- All pets must be restrained to allow safe access to items.
- If a gate code is required to get inside of your neighborhood, contact our Operations Service Center to give us the code, prior to the collection date.

How to pack the containment bag:

- Check each container-it must be clearly identified and sealed. Leaking containers inside the bag may prevent us from collecting the entire bag.
- Place all labeled items into the bag; do not overfill it.
- If you have more items than will fit inside of the bag, contact us immediately.
- Do not pour any liquids directly into the bag.
- Never mix materials in the same container, there may be a dangerous chemical reaction
- The maximum quantity of materials to be collected is limited to what will fit inside the bag, plus the acceptable materials outside the bag.
- Seal the top of the bag with the plastic tie to secure it. If the bag fills with rain/precipitation/water or if the items inside are wet- it will not be taken.
- Place all items out before **7:00 a.m. and keep this notice – it is your reminder of your appointment date.**

Step 5 Fill out the survey card and place it in the mail.



Thank you! Our goal is to recycle as much of the material collected as possible.

Thank you for choosing this environmentally friendly option for proper management of your **home generated special materials**. Please take a moment to read these instructions.

Instruction Sheet for Bexar County, TX

Provided by Waste Management's At Your Door Special Collection Service

Step 1 Please follow these instructions to prepare for your home collection



YOUR COLLECTION DATE IS :

Open and read this instruction sheet.

Keep this notice-this is your reminder of your collection date.

This collection kit contains:

- One plastic containment bag
- Plastic cable tie
- A postage-paid survey card
- Labels for containers where the label has fallen off or worn away



It is a pleasure to help you during the collection of your home generated special materials. Our team is here to help if you have any questions.

- **Email:** atyourdoor@wm.com
- **Website:** www.wmatyourdoor.com
- **Call: 1-800-449-7587**
Monday-Friday 5:00a.m.– 5:00p.m. PT.
Leave a message after hours, weekends, and holidays

Sincerely,

Operations Service Center Specialists

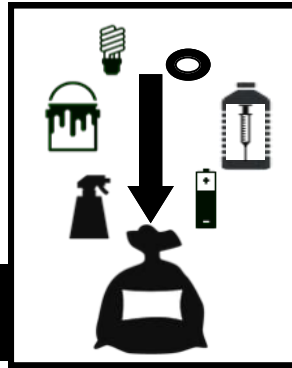


THINK GREEN.®

Step 2 Gather your unwanted items

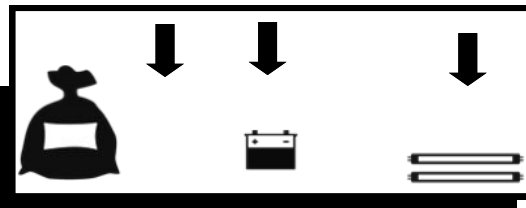
Materials that are accepted through this service

Many household, automotive, and garden chemicals can be accepted but not all. Items most commonly accepted are listed below. If you have more items than will fit into the provided kit bag, contact our Operations Service Center. Only containers of acceptable materials will be taken.



✓ YES Acceptable Materials for INSIDE the containment bag

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| <p> Automotive products
Antifreeze, motor oil, oil filters, oily rags, wax, brake fluid, transmission fluid, hydraulic fluids, fuels, polish, and more</p> <p> Flammable materials
Kerosene, gasoline, diesel fuel, solvents, and certain cleaners</p> <p> Household items
Ammonia, heavy-duty cleansers, tile and shower cleaners, cleaning compounds, strippers, carpet and upholstery cleaner, rust remover and nail polish, and hobby glue</p> <p> Garden chemicals
Fertilizers, insect sprays, herbicides, pesticides, poisons, and weed killers</p> <p> Mercury containing items: thermometers, thermostats, and switches</p> | <p> Paint products
Oil-based paint, latex paint, spray paint, stripper, thinner, artist's paint, caulk, sealer, wood stain, wood preservative and more.</p> <p> Batteries
Household, Nicad, NiMH, Lithium, Lithium Ion, and more</p> <p> Swimming pool chemicals
Pool acid, stabilizer, Chlorine-tablets and liquid</p> <p> Fluorescent Lamps
Compact fluorescent lamps(CFL) and high intensity lamps</p> <p> Syringes, needles and lancets
Place items into a sealed, rigid, puncture-resistant container then place the container into the bag.</p> |
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✓ YES Acceptable Materials for OUTSIDE the containment bag

- Vehicle Battery: Up to 4**
Various sizes and types
- Straight fluorescent tubes: up to 5**
Any size, but not broken
- Products in 5 gallon containers**
Oil-based paint and latex paint
Driveway sealer (max. 1 container)

Step 3 How to pack up your items

Some of your items require certain packaging, read and follow the directions below.

Household Batteries: various types

- Types of batteries:
- ✓ **NiMH - Nickel Metal Hydride**
 - ✓ **NiCAD- Nickel Cadmium**
 - ✓ **Lithium and Lithium Ion** including rechargeable and non-rechargeable
- Sizes of household batteries:
- ✓ AA, AAA, C, D, 9 volt sizes
 - ✓ Small, round, button sized
 - ✓ Batteries in mobile phones & devices

Acceptable options:

- ✓ Completely tape both ends of battery with CLEAR packing/shipping tape.
- DO NOT USE duct tape, masking tape, or electrical tape. The type of battery must be visible.

OR

- ✓ Put each individual battery in separate sealable plastic bags. (sandwich size works best) After batteries are taped or placed into small plastic bag; Then, place all batteries into a larger plastic bag.

Do not tape Alkaline batteries, simply place them into a small plastic bag.



Label your items

If the label has worn off your container, you must identify what is inside of the container. Items that are NOT clearly identified will be left.

Your options:

- ✓ Place a label on the item (included in this kit)
- OR
- ✓ Write the name of the type of material onto the outside of container with a permanent marker. For example: "LATEX PAINT"



Sharps and needles

1. Syringes, needles and lancets should be put inside of a puncture resistant, sealed container.
2. Take a permanent marker and write "Needles/sharps" on outside of container.

Acceptable containers include:

- ✓ Red medical waste containers
- ✓ Juice bottle, laundry detergent container, coffee container, soda bottle, and similar rigid, sealed containers.



Do not throw loose syringes directly into the large plastic containment bag, this is dangerous to you and our employees. Do not include batteries or medicines in these containers.

✗ NO Items NOT accepted through this service

- | | | | | |
|----------------------------------|--|----------------------------------|--|--|
| ✗ Asbestos | ✗ Biological Waste | ✗ Cooking oil | ✗ Lamp fixtures | ✗ Tires |
| ✗ Ammunition and explosives | ✗ Commercial or business supplies | ✗ Unknown or unlabeled materials | ✗ Construction related materials | ✗ Trash, including bulky items and furniture |
| ✗ Medicines and prescriptions | ✗ Fire extinguishers and pressurized cylinders | ✗ Leaking or empty containers | ✗ Items improperly packaged for transportation | ✗ Appliances: washing machines, refrigerators, vacuums, or tools |
| ✗ 6 gallons or larger containers | ✗ Smoke & carbon monoxide detectors | ✗ Liquid mercury | ✗ Radioactive items | ✗ Incandescent light bulbs and LED lights |

If you have these items, contact your community, regular solid waste trash hauler, the product manufacturer or the U.S. Environmental Protection Agency www.epa.gov for guidance on proper disposal methods that may be available in your area. Do you have items not listed in this instruction sheet? Contact us to find out if they can be picked up- atyourdoor@wm.com