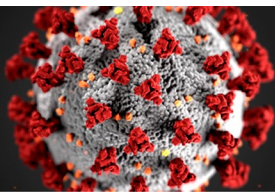




# CITY NEWS

YOUR OFFICIAL  
SOURCE FROM  
CITY HALL

APRIL 2020



## Coronavirus Scams

— What the FTC is Doing —

### Scammers are taking advantage of fears surrounding the Coronavirus

#### Avoid Coronavirus Scams

Here are some tips to help you keep the scammers at bay:

- Hang up on robocalls. Don't press any numbers. Scammers are using [illegal robocalls](#) to pitch everything from scam Coronavirus treatments to work-at-home schemes. The recording might say that pressing a number will let you speak to a live operator or remove you from their call list, but it might lead to more robocalls, instead.
- Ignore online offers for vaccinations and home test kits. There currently are no vaccines, pills, potions, lotions, lozenges or other prescription or over-the-counter products available to treat or cure Coronavirus disease 2019 (COVID-19) — online or in stores. At this time, there also are no FDA-authorized home test kits for the Coronavirus. Visit the [FDA](#) to learn more.
- Fact-check information. Scammers, and sometimes well-meaning people, share information that hasn't been verified. Before you pass on any messages, contact trusted sources. Visit [What the U.S. Government is Doing](#) for links to federal, state and local government agencies.
- Know who you're buying from. [Online sellers](#) may claim to have in-demand products, like cleaning, household, and health and medical supplies when, in fact, they don't.
- Don't respond to texts and emails about [checks from the government](#). The details are still being worked out. Anyone who tells you they can get you the money now is a scammer.
- [Don't click on links from sources you don't know](#). They could download viruses onto your computer or device.
- Watch for emails claiming to be from the Centers for Disease Control and Prevention (CDC) or experts saying they have information about the virus. For the most up-to-date information about the Coronavirus, visit the [Centers for Disease Control and Prevention](#) (CDC) and the [World Health Organization](#) (WHO).
- Do your homework when it comes to donations, whether through [charities](#) or crowdfunding sites. Don't let anyone rush you into making a donation. If someone wants donations in cash, by gift card, or by wiring money, don't do it.

#### What the FTC is Doing

The FTC and FDA have jointly issued warning letters to seven sellers of unapproved and misbranded products, claiming they can treat or prevent the Coronavirus. The companies' products include teas, essential oils, and colloidal silver.

The FTC says the companies have no evidence to back up their claims — as required by law. The FDA says there are no approved vaccines, drugs or investigational products currently available to treat or prevent the virus. [Read more about the warning letters.](#)

## BRIEFS

### EXTENDED

City Council will consider on April 13, 2020 to further extend the declaration. For additional information please see the city's website at:

[www.alamoheightstx.gov](http://www.alamoheightstx.gov)

### CANCELLED

National Drug Take Back Day—April 25, 2020

### REMINDER

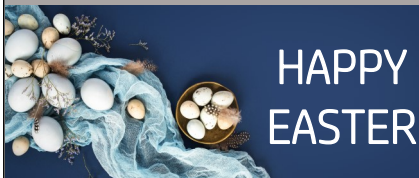
The city does have year-round Water regulations.

- Automatic or manual irrigation systems are allowed any day of the week but only before 10 a.m. and after 8 p.m.
- Hand watering with a handheld hose, soaker hose, drip irrigation system or bucket is allowed any time during the day.
- Remember that any sprinkler system must be equipped with a rain sensor to prevent the system from operation during periods of rain.

# CITY CALENDAR

**UNTIL  
FURTHER NOTICE**  
All governmental  
meetings will be  
conducted via  
teleconference.

Go to  
[www.alamoheightstx.gov](http://www.alamoheightstx.gov)  
for additional  
information.



HAPPY  
EASTER

## Neighborhood Community Informational Meetings for Bond Election

City Council ordered a special bond election for the issuance of \$13.25M in general obligation bonds for the Austin Highway/Lower Broadway Improvement Project to be conducted on May 2, 2020.

Due to the COVID-19 pandemic, the Texas Governor Greg Abbott has provided municipalities to postpone the election to November 3, 2020 Election.

On April 13, 2020, Alamo Heights City Council will consider the postponement of the May 2, 2020 special bond election prioritizing public health and safety. Updated information will be available at [www.alamoheightstx.gov](http://www.alamoheightstx.gov).

## National Public Safety Telecommunicators Week April 12-18

National Public Safety Telecommunicators Week is a time in which to recognize and appreciate our Public Safety Dispatchers who play a pivotal role in public safety by handling the calls from residents and dispatching police, fire and emergency medical services.

Every single day, Public Safety Dispatchers work endless hours to answer life-impacting calls and mitigate difficult situations, ensuring that all citizens get emergency help when they need it. They are the first public safety officials a citizen speaks to in a moment of crisis. Public Safety Dispatchers are highly trained specialists capable of quickly and efficiently getting a citizen the necessary police, fire, or medical assistance, they work behind the scenes and are a critical part of the Police, Fire and EMS teams. Public Safety Dispatchers are always there to answer the call, providing an indispensable service 24 hours a day, 7 days a week, 365 days a year.



## Yard work Regulations

With Spring now here, many residents are beginning to work on landscaping projects and hiring contractors to complete yard work.

- Contractors who are providing landscape and/or tree trimming services are required to remove all tree/shrub limb cuttings, grass clippings, and leaves after they complete the work.
- All grass clippings or leaves are to be bagged. If yard work is done by a contractor the bags are to be hauled off by the contractor and not blown onto public streets or bagged and left for the City to dispose of.
- Motorized yard equipment is **not** to be used before 10:00 a.m. on Saturdays, Sundays and City-observed holidays.

For questions and clarifications concerning the City Codes that regulate yard work contact City staff at 210-822-3331 or go to [https://library.municode.com/tx/alamo\\_heights/codes/code\\_of\\_ordinances?nodeId=PTIICOOR\\_CH9SOWA](https://library.municode.com/tx/alamo_heights/codes/code_of_ordinances?nodeId=PTIICOOR_CH9SOWA) under Solid Waste Article III Section 9-62 for more information.

ALAMO HEIGHTS  
*Texas*

### USEFUL PHONE NUMBERS

911 for EMERGENCY  
Fire/EMS (Non-Emergency): 210-824-1281  
Police (Non-Emergency): 210-822-3321  
Administration and Finance: 210-822-3331

Public Works: 210-882-1518  
Water: 210-882-1507  
Community Development: 210-826-0516  
Court Clerk: 210-882-1501