



CITY NEWS

YOUR OFFICIAL
SOURCE FROM
CITY HALL

MAY 2019



PHONE SCAM

Phone scams have increased in the last year as well as the sophistication of the technology

utilized. These scam artists are using spoofed numbers to make calls look like legitimate numbers on your caller ID or are attempting to have you call them back with what is now known as the "One Ring" scam. The top common phone scams currently occurring are:

- **Threatening calls from the IRS** - involve callers impersonating federal agents demanding immediate payment, threatening lawsuits or saying the police are on their way. Remember, the IRS will NOT call you by phone.
- **Technical support calls** - The caller typically says they are from a well-known company like Microsoft or Apple and have detected an error on your computer. They will walk you through a series of steps to "fix" the problem, but in reality they have you download software that will hijack your system or give the caller remote access to your computer.
- **Fake charity appeals** - These scams are common after a natural disaster or other tragedy.
- **Lottery scams** - Callers will say that you have been randomly selected to win a foreign lottery, but you need to pay taxes or other government fees in order to collect the winnings.
- **Family members in trouble** - These scams often target the elderly: someone calls to tell you that your relative is in trouble. Maybe they are in jail and need bail money or their car has broken down.
- **Bank fraud calls** - Scammers will call and say they are alerting a customer to potential fraud in their bank account. As the call progresses, they request bank account numbers, passwords, or other sensitive data. Don't provide these details to anyone calling you.
- **One Ring scams** - For illegal robocallers, the goal isn't always getting you to answer, it's getting you to call back. One-ring calls may appear to be from phone numbers anywhere in the United States, but often are international numbers from regions that also begin with three-digit codes – for example, "232" goes to Sierra Leone and "809" goes to the Dominican Republic. If you call any such number, you risk being connected to a phone number outside the U.S. As a result, you are charged premium service fees.

BRIEFS

Sign Up for E-Billing

AH Utilities offers our customers **E-Billing/Paperless Utility Billing**.

You can receive your monthly utility bill paperlessly via email.

Go to the City website at www.alamoheightstx.gov and click on Online Services. It will take you to our Online Services web portal where you can sign up for E-Billing.

If you have already signed up, remember to make sure to check your junk mail folder and whitelist the initial email if it happens to go into the folder. If have any questions contact Amanda Borrego at 210-882-1507 or aborrego@alamoheightstx.gov.

Follow Us

Community events:

 facebook.com/CityofAlamoHeights

Lost and adoptable pets:

 facebook.com/AlamoHeightsAnimalCareServices

Street closures, weather, events, etc:

 twitter.com/cityofah

CITY CALENDAR

MAY

Tuesday, May 21
Architectural Review Board
5:30 p.m.

Monday, May 27
Holiday - Memorial Day
City Offices - Closed*

Tuesday, May 28
City Council Meeting
5:30 p.m.



JUNE

Monday, June 3
Planning and Zoning
5:30 p.m.

Wednesday, June 5
Board of Adjustment
5:30 p.m.

Monday, June 10
City Council Meeting
5:30 p.m.

***NO CONSTRUCTION WORK
ALLOWED ON OFFICIAL CITY
HOLIDAYS**

***REGULAR GARBAGE PICK-UP**

Oak Wilt Identification

Bexar County has been dealing with a fungal disease that kills oak trees called Oak Wilt. The symptoms vary depending on the oak species, but generally consist of leaf discoloration, wilt, defoliation, and death. There is no cure for oak wilt. This fungus spreads between tree roots and/or sap beetles that live in the fungal mats that grow on certain oak species like the Red Oak and Live Oak. Control of this disease consists mainly of preventing infection by avoiding tree wounds, removing diseased trees, and digging trenches that disrupt root connections.

To help in the prevention and/or spreading of oak wilt, oak trees should not be pruned from February through June. During this time period, precautions should be taken to prevent injury to susceptible trees, particularly from construction. If a tree is injured through a storm or accident, tree paint should be used to cover the wound. When an oak has died from oak wilt, trees should be debarked, split, or chipped, then burned or covered with plastic sheeting. Heat from composting should destroy or severely weaken the fungus. Logs from trees infected with oak wilt should never be used for firewood due to the possibility of fungal mats.

In Alamo Heights, we have several public areas with Oak trees and without preventive measures, devastating results can occur. The Public Works staff monitors these areas to ensure that all tree wounds are painted immediately, but we need resident assistance to help with this preventive measure. If you prune your oak tree or there is damage to it, make sure you paint the wound immediately.

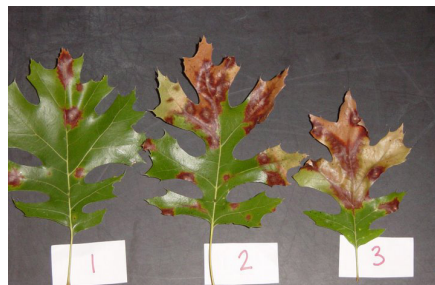
If you see damage on a Oak tree in the public right away contact the City at 210-822-3331 so preventive measures can be taken.



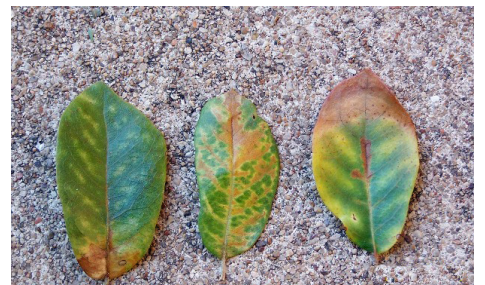
LIVE OAK OAK WILT



RED OAK OAK WILT



DISEASED LEAVES - RED OAK



DISEASED LEAVES - LIVE OAK

ALAMO HEIGHTS Texas

USEFUL PHONE NUMBERS

911 for EMERGENCY
Fire/EMS (Non-Emergency): 210-824-1281
Police (Non-Emergency): 210-822-3321
Administration and Finance: 210-822-3331

Public Works: 210-882-1518
Water: 210-882-1507
Community Development: 210-826-0516
Court Clerk: 210-882-1501