



ALAMO HEIGHTS City news

Your Official Source from City Hall

November 2014

New City Hall Nearing Completion

The temporary offices of City Hall Administration, Police Administration and Community Development currently located at 1248 Austin Hwy Ste 220 are scheduled to move into the new City Facilities - **6116 Broadway**. The Police Department which has been on location but officed in the Henderson properties also scheduled to move into the new site.

City Hall offices at the temporary location on Austin Hwy are scheduled to **close at 5 p.m. on Monday, November 17th and re-open at the new City Facilities on Broadway Friday, November 21st at 8 a.m.** All Administration, Police Administration and Community Development Services such as building permits, building inspections, utility billing, traffic tickets, garage sale permits, alarm permits, police records, etc need to be processed either prior to 5 p.m. on Monday or on Friday when offices re-open.

The City will send out reminder notices the week of the move through our Connect-City e-mail notification system, Twitter and Facebook. If you have not signed up to these electronic communications you can do so on the City's website www.alamoheightstx.gov or by contacting Marian Vargas at 882-1508 or at mvargas@alamoheightstx.gov. ****If there is a change to the schedule the City will send out notification through our Connect-City email notification system, Twitter and Facebook.***

Holiday Package Precautions



With more people shopping on-line the delivery services will be very busy this shopping season delivering all those purchases right to your front door. If you anticipate your packages might be delivered during a time when someone will not be home to receive them it is a good idea to arrange for an alternate delivery method to avoid the opportunity for your packages to be stolen from your front porch. For more specific information about delivery options and associated fees, please go to the websites for the package services.

Don't forget to insure your packages, especially those containing valuables. Remember, criminals seek opportunities and the holiday season only heightens those opportunities with easy availability to packages left unattended on the porch.

Conservation is Key

With the City of Alamo Heights being in Stage 4 for over three months "Conservation is Key" especially when it comes to landscaping and knowing when and how much to water. The City continues to look at many resources and have been working with other entities such as TCEQ and SAWS to get beneficial conservation tips and information out to our customers. Another resource we would like to introduce is **Garden Style SA** (<http://www.gardenstylesanantonio.com/>) - an online "garden shed" stocked with tools, tips and techniques to take the guesswork out of landscaping. It can be "your resource for inspiring designs, drought-hardy plants and regional expert advice to transform your yard into a water-saving showpiece!"

BRIEFS

Winter Water Averaging



A reminder that your water consumption during the winter months affects your residential sewer service fee for the

next year.

- Residential sewer service fees are calculated based on the average water usage during three consecutive billing periods between November and March
- This year your November, December, January consumption will be used for your winter averaging.
- For more information or questions, please call utility billing staff at 882-1507.

Get Ahead of Winter Freeze

It's not too early to begin preparing for the heating season. Check these tips off your list and get ahead of the winter freeze.

- Your furnace has been inspected and serviced by a qualified professional during the last 12 months.
- Your chimneys and vents have been cleaned and inspected by a qualified professional and you have checked for creosote build-up.
- Your portable space heaters have an automatic shut-off, plugged directly into an outlet (not an extension cord) and placed at least three feet from anything that can burn.
- You have tested your smoke alarms and the carbon monoxide alarms to make sure they are working properly.

Safety Tips for Walkers and Runners



Walkers and runners are encouraged to always walk or run on the left side of the road facing traffic. This practice will allow walkers and runners to observe the driving habits of vehicles on their side of the road as they are approaching and take evasive action should it appear a driver does not see them. This is especially important with the upcoming time change to Central

Standard Time as well as extended hours of darkness during the fall and winter seasons.

For additional safety, walkers and runners are strongly encouraged to wear bright clothing complemented by a reflective device or materials. The use of flashlights or other warnings lights are encouraged during early morning hours, late evening hours and during all hours of darkness. As an added safety measure, pets accompanying their owners should also have a reflective collar or warning light attached to the collar or leash.

Jason Lutz, Community Development Director

The City of Alamo Heights would like to welcome Jason Lutz as the new Community Development Services Director. He is a graduate of Texas State University and spent his first two years of his career working in the private sector for an Oil and Gas firm for the permitting of wells through the Texas Railroad Commission and TCEQ.

Jason began his career in Municipal Government in 2007 at Marble Falls as the City GIS Coordinator/Planner where he worked on their Comprehensive Plan update. Most recently, he worked as the Senior Planner for the City of Kerrville and was responsible for a complete Zoning Code rewrite. Jason is currently pursuing a Masters in Public Administration at the University of Texas at Arlington. We are excited to have him as part of the City staff. He can be reached at jlutz@alamoheightstx.gov or 210-832-2250.

Tips for a Safe Thanksgiving

Thanksgiving is the leading day of the year for home fires involving cooking equipment! Let's keep the holiday season safe by following some very important safety tips!

The Alamo Heights Fire Dept. has partnered with the National Fire Protection Association (NFPA) to provide important safety information to our community. Our affiliation with the N.F.P.A. allows us to provide a variety of seasonal safety flyers to our community. We encourage all in our community to review the information on these seasonal safety flyers: Thanksgiving



Safety and Cooking Safety

Copies of the flyers are located at City Hall and are also available on the Fire Dept. website at <http://alamoheightsfire.com>.

National Night Out - 2014



CITY CALENDAR

NOVEMBER

Nov 18 - Nov 20	Moving to New Facilities	Offices Closed
Tuesday, November 18	Architectural Review Board	5:30 p.m.
Monday, November 24	City Council Meeting	Canceled.
November 27 and 28	City Holiday	Offices Closed*

DECEMBER

Monday, December 1	Planning and Zoning	5:30 p.m.
Wed., December 3	Board of Adjustment	5:30 p.m.
Monday, December 8	City Council Meeting	5:30 p.m.

*No Solid Waste Pickup