



ALAMO HEIGHTS *City news*

Your Official Source from City Hall

February 2015

New Payment Drop box

A payment drop box has now been installed for payments to be made after business hours. The drop box is located behind the new city hall to the right of the back entrance to the building. Payments deposited after hours will be posted the following day. Business hours are Monday – Friday 8:00am – 5:00pm. Just a reminder, payments can be made online and are posted immediately. Visit our website at www.alamoheightstx.gov and click on online services or call (210) 822-3331, Press 5, for assistance with accessing your account online.



BRIEFS

Daylight Savings Reminder

- Set your clocks forward at 2 a.m. on Sunday, March 8.
- Also remember to replace the batteries in smoke detectors.



Reminder AH is in Stage 2 Water Restrictions

Watering (using automatic or manual irrigation systems) is permitted only once a week.

- Between 7 a.m. to 11 a.m.
- Between 7 p.m. to 11 p.m.
- Last number of your address determines what day you are able to water.
- A full water restriction informational flyer is available on-line www.alamoheightstx.gov.

Online Services

Just a reminder that the City offers Online Services which allows you to

- access your utility account
- pay your bill and/or fines
- apply for a permit or trade licenses
- schedule permit inspections

All through a secured access point and offering 24/7 access to your account information. If you have not done so already visit the City website at www.alamoheightstx.gov and sign-up.

Winter Averaging and Sewer Rates

San Antonio Water System (SAWS) has given the city notice that the rate for processing our wastewater will increase by 6.4% with February billing. While SAWS processes our wastewater, the City still owns and maintains sewer infrastructure within the city limits. In order to continue funding necessary improvements and maintenance, this increase will be passed along in April with the new rates calculated during “Winter Averaging”.

Winter Averaging monitors the amount of water you use during the three complete billing cycles from mid-November to mid-March to calculate your sewer fee for the whole year. Conservation during these months is encouraged in an effort to lower your bill. Spikes or excessive water consumption during Winter Averaging months can cause your sewer bill to increase. If you experienced a leak during this period, the City does have an adjustment policy provided you can document repair of a leak.

Questions or concerns about your sewer charge should be directed to Amanda Borrego, the City Utility Billing Coordinator at 882-1507 or aborrego@alamoheightstx.gov.

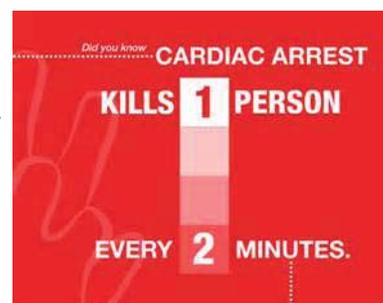
Save a Life - Hands-Only CPR

Did you know...

- 70 percent of Americans may feel helpless to act during a cardiac emergency because they do not know how to administer CPR
- 383,000 out-of-hospital sudden cardiac arrests occur annually
- 88 percent of cardiac arrests occur at home
- Many victims appear healthy with no known heart disease or other risk factors
- Only 32 percent of cardiac arrest victims get CPR from a bystander

Please take time to help the Alamo Heights Fire Dept. to ensure that our community learns how to effectively perform CPR. The life you save is likely to be a family member, or close friend. The American Heart Association has recommended Hands-Only™ CPR for adults since 2008. Hands-Only™ CPR (CPR with just chest compressions) has been proven to be as effective as CPR with breaths in treating adult cardiac arrest victims. Please take a few moments out of your day to learn Hands-Only™ CPR. To schedule this brief (less than 10 minutes!) training:

- Call Michael at 210-832-2241
- Email mgdovin@alamoheightstx.gov
- Send a "Contact Us" request to train at our website <http://alamoheightsfire.com/>



Take Precaution when Walking and Jogging in the Evenings

The Alamo Heights Police Department strongly urges walkers and joggers using public roadways during hours of darkness to take preventive measures to avoid a collision with a motor vehicle. Walkers and joggers are reminded to always take steps to improve their visibility as well as be in a position to take evasive action if necessary. The following are some suggestions for walking and jogging on public streets during hours of darkness.

- Always walk or run on the left side of the road facing traffic. This practice will allow walkers and runners to observe the driving habits of vehicles on their side of the road as they are approaching and take evasive action should it appear a driver does not see them.
- We recommend walkers and joggers wear bright clothing complimented by a reflective device or materials (reflective belt, wrist bands, vest, etc).
- The use of flashlights or other warnings lights are highly encouraged especially when on uneven terrain.
- As an added safety measure, pets accompanying their owners should also have a reflective collar or reflective leash for added visibility. Warning lights are available that can be attached to the collar or leash.
- Walkers and joggers are reminded to always maintain a heightened awareness and take measures to improve their safety while walking and jogging on public streets after dark.

CITY CALENDAR

FEBRUARY

Monday, February 16	Holiday - President's Day	Offices Closed*
Tuesday, February 17	Architectural Review Board	5:30 p.m.
Monday, February 23	City Council Meeting	5:30 p.m.

MARCH

Monday, March 2	Planning and Zoning	5:30 p.m.
Wednesday, March 4	Board of Adjustment	5:30 p.m.
Monday, March 9	City Council Meeting	5:30 p.m.

*REGULAR GARBAGE PICK-UP