



ALAMO HEIGHTS City news

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May 2015

9-1-1: Call if You Can, Text if You Can't

Bexar Metro 9-1-1 Network District (Bexar Metro) announced on May 1st Text to 9-1-1 service is now available to residents in the San Antonio metropolitan area and the counties of Bexar, Comal, and Guadalupe. AT&T, Sprint, T-Mobile, and Verizon customers can now send a short text message to 9-1-1 in an emergency. Text to 9-1-1 should only be used in an emergency situation, when speaking out loud would put the caller in danger or if the caller is deaf, hard-of-hearing, or speech disabled.

1. If there is an emergency and you are unable to make a voice call, remember these steps: Don't Abuse Text to 9-1-1.
 - If you can, know your location and include it in your emergency text.
 - Text what emergency help is needed.
 - Be clear; send a short text message without abbreviations or slang.
 - Stay calm, respond to questions, and follow instructions from the 9-1-1 call-taker.
 - If you are deaf, hard-of-hearing, or speech disabled, and text to 9-1-1 service is not available, use a Text Telephone (TTY) or a telecommunications relay service, if possible.
2. Text to 9-1-1 service is **ONLY** for emergencies.
 - It is a crime to request assistance from 9-1-1 with an intentionally false report or to harass 9-1-1 call-takers. Prank texters can be located and prosecuted.
3. In contrast to a voice 9-1-1 call, Text to 9-1-1 service currently has additional limitations.
 - As can occur with all text messages generally, text messages to 9-1-1 may take longer to receive, may get out of order, or may not be received at all.
 - 9-1-1 call takers will not be able to hear any background noise that could help with assisting during the emergency.
 - Voice 9-1-1 calls are real-time communication and Text to 9-1-1 is not.
 - Unlike wireless 9-1-1 voice calls, specific location information for the person sending Text to 9-1-1 may not automatically be sent to the 9-1-1 call-taker.
 - Text to 9-1-1 service may not be currently available in all areas of the State of Texas, including counties adjacent to or nearby Bexar, Comal, and Guadalupe counties.
 - Currently, Text to 9-1-1 service is not available for subscribers while roaming on any carrier other than their home carrier, regardless of the subscriber's location.

If someone sends a text to 9-1-1 from an area outside of Bexar, Comal, or Guadalupe counties that has not yet implemented Text to 9-1-1 service or from a wireless carrier without Text to 9-1-1 service, they should receive a bounce-back message indicating that Text to 9-1-1 is not available and to contact 9-1-1 by other means. Bexar Metro is an Emergency Communications District that facilitates quality 9-1-1 emergency communication services to twenty-five Public Safety Answering Points (PSAP) and approximately 2 million residents in the San Antonio metropolitan area and the counties of Bexar, Comal, and Guadalupe.

BRIEFS

May 9th General Election

The preliminary election results are as follows:

Mayor – Louis R. Cooper

Place One – Lawson Jessee

Place Two – Bobby Rosenthal

The official results will be canvassed the week of May 18th.

For further information please contact the City Secretary, Jennifer Reyna at 832-2209 or jreyna@alamoheightstx.gov.

Street Parking Permits

During the summer months residential driveways often become overcrowded with long term visitors and students returning home for summer vacation. Situations such as these often times result in vehicles being parked in the street during the overnight hours.

- The City Codes do not allow overnight parking on residential streets between the hours of **2 a.m. – 5 a.m.**
- **Unless** the vehicle has a **visible parking permit** issued by the Police Department
- Street parking permits for passenger cars and light trucks **may be obtained** from the **Police Administrative Office**
- Street parking permits are not authorized for motor homes, travel trailers, utility trailers, boats, etc.
- Call 822-6433 for more information regarding street parking permits

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What to do if your car is on fire...

- Pull over as quickly as it is safe to do so, be sure to use your signal as you make your way to a safe location off the road such as the breakdown lane or rest stop
- Once you have stopped, TURN OFF the engine
- GET everyone out of the car, Never return to a burning car for anything
- MOVE everyone at least 100 feet form the burning car and well away from traffic
- CALL 911

How to prevent a car fire

- Have your car serviced regularly by a professionally trained

mechanic. If you spot leaks, your car is not running properly, get it checked. A well-maintained car is less likely to have a fire.

- If you must transport gasoline, transport only a small amount in a certified gas can that is sealed. Keep a window open for ventilation.
- Gas cans and propane cylinders should never be transported in the passenger compartment.
- Never park a car where flammables, such as grass, are touching the catalytic converter.
- Drive safely to avoid an accident.

Know the danger signs

- Cracked or loose wiring or electrical problems, including a fuse that blows more than once
- Oil or fluid leaks
- Oil cap not on securely
- Rapid changes

Butterfly Garden Grand Opening



Firefighters Recognized



Firefighter /Paramedics from Alamo Heights and Terrell Hills were recognized by Fire Chief Buddy Kuhn, Fire Chief Billy Knupp, City Council and members of the community for their rapid response, diagnosis, treatment and transport of a patient experiencing a life threatening cardiac event. From left to right; Jorge Alonso, Javier Saucedo, Eli Plainer, Matthew Herring and Nicholas Metcalf.

Come Join Us for a Fun Night!!



Join us again this summer for **Movie Nights in the Heights**. Our first movie will be on June 12th featuring **"Big Hero 6"**. It's a great way to enjoy an evening out with the family, meet the neighbors and just relax.

Movie starts at 8:30 p.m. and will be held next to the Nature Trails parking lot off Viesca Street. Remember to get there early for the best seats. Don't forget your coolers, chairs and blankets!

CITY CALENDAR

MAY

Tuesday, May 19	Architectural Review Board Meeting	5:30 p.m.
Monday, May 25	Holiday - City Offices Closed*	
Tuesday, May 26	City Council Meeting	5:30 p.m.
*Regular Garbage Pick-up		

JUNE

Monday, June 1	Planning and Zoning Meeting	5:30 p.m.
Wednesday, June 3	Board of Adjustment	5:30 p.m.
Monday, June 8	City Council Meeting	5:30 p.m.