



# ALAMO HEIGHTS *City news*

Your Official Source from City Hall

February 2017

## Credit Card Skimming: How it works, how to avoid it and deal with it



Credit card skimming is a form of credit card theft where a small device is used to steal credit card information during a credit or debit card transaction. Skimmers are small devices that scan and store credit card data from the magnetic stripe. These skimmers are usually installed at gas pumps, ATMS and other self-service point-of-sale terminals. Some skimmers use a miniature camera or secondary keypad to capture your PIN number.

Credit card skimming incidents can be difficult to detect since your card is actually never lost or stolen. The best way to detect a skimmed credit card is to watch your account frequently - monitor your checking and credit card account at least weekly and immediately report any suspicious activity.

If your bank or credit card has been compromised contact your bank/credit card issuer immediately. Call first and then follow up in writing. In most incidents if your credit card information has been stolen, you won't be liable for any fraudulent charges. Place a fraud alert on your credit report. This will force businesses to confirm your identity before approving application in your name. Also contact the Federal Trade Commission - they often break up large credit card skimming rings so your complaint can help catch the thieves.

## BRIEFS

### Daylight Savings Reminder & Check your Smoke Alarms

- Set your clocks forward at 2 a.m. on **Sunday, March 12.**
- A good time to remember to check your smoke alarm and change the batteries is when you change your clocks.
- Also prepare and practice an escape plan. Crawl low under smoke. Plan where to meet outside. Once you're outside - Stay Outside!

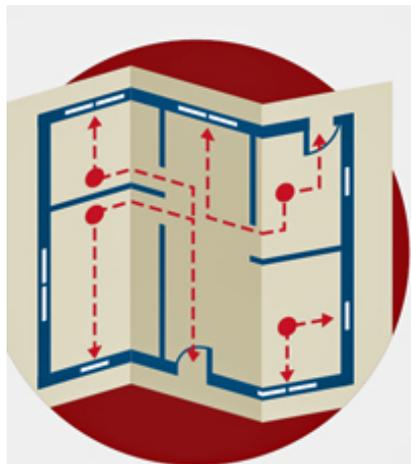


### Every Drop Counts - Think Water Conservation

- Remember that the City does have Year-Round Water Regulations
- **Watering allowed any day before 10 a.m. and after 8 p.m.**
- Visit [www.alamoheightstx.gov](http://www.alamoheightstx.gov) for more information

Go On-Line for more city news!  
[www.alamoheightstx.gov](http://www.alamoheightstx.gov)

## Make a Fire Escape Plan



### Make a fire escape plan.

Talk to your family about what you should do if there is a fire. Practice your fire escape plan at least 2 times a year.

U.S. Fire Administration

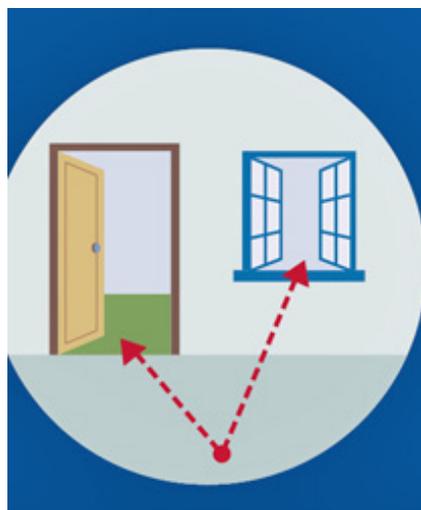


*When fire strikes, deadly smoke can fill your home within minutes.*

*That's why it is important for you to plan and practice home fire drills.*

*In the event of a home fire, EVERY second counts!*

*If there is a fire in your home, you have less than 3 minutes to get out.*



### Know 2 ways out of every room.

It is important to find 2 ways out of every room in the house in case one exit is blocked or dangerous to use.

U.S. Fire Administration



## Welcome New FireFighter



Meet our newest FireFighter Daniel Welch. Daniel joined the Fire Department in January. He served as a member of the Fredericksburg Fire Department and has worked as a paramedic for Hayes County EMS and San

Marcos EMS. He enjoys being able to help the community as a firefighter paramedic.

### CITY CALENDAR

#### FEBRUARY

Monday, February 20	Holiday - Presidents' Day	Offices Closed*
Tuesday, February 21	Architectural Review Board	5:30 p.m.
Monday, February 27	City Council Meeting	5:30 p.m.
<b>MARCH</b>		
Wednesday, March 1	Board of Adjustment	5:30 p.m.
Monday, March 6	Planning and Zoning	5:30 p.m.
Monday, March 13	City Council Meeting	5:30 p.m.

\*REGULAR GARBAGE PICK-UP