

# Alamo Heights News

CITY OF ALAMO HEIGHTS

6116 BROADWAY

78209

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## City Rolls Out Redesigned Web Site



The new design for the Web site seeks to provide more information in an easy-to-use format. The home page, which is updated frequently, includes meeting notices for City Council as well as the Boards and Commission. The Web site also provides a convenient place to review all City Council and Boards and Commission actions going back to 2006. Notices of demolition requests, rezoning requests and public hearings will be available under the "Public Notice Hot Button."

Check out the Web site today to see all the information provided and to learn more about your city government. Go to [www.alamoheightstx.gov](http://www.alamoheightstx.gov). If you have any questions concerning the site, please contact Marian Ramirez at 882-1508.

The City of Alamo Heights is pleased to announce the launch of the newly redesigned City Website. The new site went "live" on Friday, February 13th. The site was redesigned to give residents more convenient access to City information. The new layout is customer-service orientated and categorized by services.

## Connect-CTY Service to Improve City-to-Resident Communication

Alamo Heights has begun implementation of the Connect-CTY program to provide the city the ability to communicate with residents regarding time-sensitive incidents, which may include planned and unforeseen public safety matters.

The Connect-CTY service allows staff to record, send and track personalized voice messages to thousands of residents, businesses and local agencies in just minutes, through a single phone call. "We are constantly looking for ways to improve communication with residents," said Rebecca Waldman, city manager. "With the Connect-CTY services, we will be able to reach out to citizens directly regarding any time-sensitive issue, such as a fire, road closure or water main breaks."

Publicly available primary residential and business phones in Alamo Heights will automatically be included in the system. However, residents can opt to provide their complete information (up to three phone numbers and two e-mail addresses) and indicate if they have a TTY/TDD device by visiting the Alamo Heights Web site ([www.alamoheightstx.gov](http://www.alamoheightstx.gov)) and clicking on the link that says "SIGN UP NOW – SERVICES BY CONNECT-CTY" to enter their information into the secure database.

Residents without Internet access can have their information added into the system by calling 210-882-1508. Residents with call blocking services can make sure to receive the city's time-sensitive calls by adding 210-822-3331 to their approved number list.

The city will conduct its first test call the week of March 9th to ensure residents are aware of the program. If residents do not receive the call, they should visit the city's Web site at [www.alamoheightstx.gov](http://www.alamoheightstx.gov) and click on the "SIGN UP NOW – SERVICES BY CONNECT-CTY" link to enter their contact information. If you have any questions concerning the Connect-Cty service, please contact Marian Ramirez at 882-1508.

### Calendar

#### March

- |    |  |           |
|----|--|-----------|
| 16 | Facility and Site Planning Worksession | 4:30 p.m. |
| 23 | City Council Meeting                   | 5:30 p.m. |
| 24 | Architectural Review Board Meeting     | 5:30 p.m. |

#### April

- |    |                             |           |
|----|-----------------------------|-----------|
| 1  | Board of Adjustment Meeting | 5:30 p.m. |
| 6  | Planning and Zoning Meeting | 5:30 p.m. |
| 13 | City Council Meeting        | 5:30 p.m. |

**911 for EMERGENCY**

Fire/EMS (Non Emergency): 824-1281

Police (Non-Emergency): 822-3321

Police Administration Office: 822-6433

Police Investigations: 822-2164

**CITY HALL**

Administration: 822-3331

Taxes: 882-1510

Water: 882-1507

Court Clerk: 882-1501

Public Works: 882-1518

Community Development 826-0516

**Mayor & Councilmembers:**

Louis Cooper-MAYOR

882-1511

lcooper@alamoheightstx.gov

Jill Souter-MAYOR PRO TEM - PLACE 3

882-1514

jsouter@alamoheightstx.gov

Stan McCormick-PLACE 1

882-1512

smccormick@alamoheightstx.gov

Bobby Rosenthal - PLACE 2

882-1513

brosenthal@alamoheightstx.gov

Bill Kiel-PLACE 4

882-1515

bkiel@alamoheightstx.gov

Susan Harwell-PLACE 5

882-1516

sharwell@alamoheightstx.gov

**City Officials:**

Rebecca Waldman-CITY MANAGER

882-1500

rwaldman@alamoheightstx.gov

Shawn Eddy-ASSISTANT CITY MANAGER/  
PUBLIC WORKS DIRECTOR

882-1506

seddy@alamoheightstx.gov

Ann McGlone - COMMUNITY  
DEVELOPMENT DIRECTOR

832-2244

amcglone@alamoheightstx.gov

Rick Pruitt-POLICE CHIEF

832-2200

rpruitt@alamoheightstx.gov

Bill Hagendorf- FIRE CHIEF

832-2205

bhagendorf@alamoheightstx.gov

Cynthia Barr-DIRECTOR OF FINANCE

882-1502

cbarr@alamoheightstx.gov

Marian Ramirez-ASSISTANT TO CITY  
MANAGER/IT MANAGER

882-1508

mramirez@alamoheightstx.gov

Jennifer Reyna - CITY SECRETARY

832-2209

jreyna@alamoheightstx.gov

Judie Surratt-HUMAN RESOURCE  
MANAGER/DEPUTY CITY SECRETARY

882-1503

jsurratt@alamoheightstx.gov

Website: www.alamoheightstx.gov

**CITY BRIEFS****Police Department Promotes Two**

The Alamo Heights Police Department has promoted Officer Jim McGregor and Officer Lyle Key to the rank of police corporal. Both officers will begin a regimen of training on leadership, personnel development and supervisory skills in preparation for their new responsibilities as police training officers, mentors, coaches and supervisor trainees.

**New High-Tech Devices**

When seconds count, thermal imaging cameras and their state-of-the-art technology are critical tools to assist firefighters in a rescue. Fireman's Fund Insurance Company and Frost Insurance teamed up to award an \$8,244 grant to the Alamo Heights Fire Department to help purchase two thermal imaging cameras.

The devices use updated technology to enable firefighters to "see" through smoke and darkness to help rescue victims in a fire. The thermal imaging cameras will also play a major role in reducing property damage, since they help firefighters locate hot spots inside walls so they can be extinguished before they spread.

**Trainee Earns Firefighter Status**

The Alamo Heights Fire Department congratulates Firefighter Eliab Garcia for successful completion of one year of service and earning his permanent badge and traditional firefighting helmet with name shield. Department policy requires that all new firefighters complete one year of service and pass all training exams before consideration for firefighter status.

**Volunteers Needed**

The successful Alamo Heights trap-neuter-return program needs volunteers interested in fostering kittens in their homes. With the new kitten season upon us, the program needs kind and generous residents who want to help socialize kittens so they can be spayed/neutered and placed in adoption programs.

During the program's first year many kittens were socialized in foster homes. The foster kitten program is totally funded by caring residents who provide food, litter and medical care for the kittens.

If you are interested in volunteering your time to provide home care and socialize kittens until they are ready for adoption, please call Debbie McPheeters in the Police Department administrative office at 210-822-6433.

**Solid Waste Service Improvements**

The City Council recently approved several improvements related to the way the city provides solid waste services. New services include recycling for multi-family and commercial businesses that are not regular solid waste customers at a fee of \$10 per month for each city-issued 96-gallon container. Multi-family and commercial businesses interested in recycling service should call 882-1518 for information.

The city will also require all commercial solid waste operators providing services within the city limits to register and observe the newly established authorized hours for services from 8 a.m.-6 p.m. Residents who observe or are disturbed by commercial solid waste services during times other than the authorized hours are encouraged to call the AH Police Department at 822-3321.

**AH Chamber Makes Donation**

The Alamo Heights Chamber of Commerce has donated \$500 to the Alamo Heights Police Department to provide funding for the Alamo Heights Police Department Drug and Alcohol Resistance Education Program (D.A.R.E.). The generous donation will assist in making it possible to continue providing this valuable lesson to more than 800 fifth and seventh grade students in five public and private schools serving the Alamo Heights community.

**Cleaning Up After Pets Required**

Section 4-14 of the City Codes provides that animal owners may not allow their pets to defecate on public or private property other than the property of the owner. While it is impossible to prevent an animal from answering this "call of nature," animal owners may still comply with Section 4-14 by cleaning up animal waste left by their pets.

Cleanup can be accomplished easily by carrying disposable bags when pets are being exercised in public areas. Please, take a few seconds to keep your neighbors' yards and public areas clean of animal waste so others may enjoy a clean and healthy environment for exercise and family activities.

**City Offers Free Mulch**

The Tree Canopy Preservation Program for the City of Alamo Heights has begun. As a part of the program, the city will provide free mulch for public use. The mulch is available to residents on a self-serve basis while supplies last at 250 Viesca near the Alamo Heights pool.