



# ALAMO HEIGHTS City news

Your Official Source from City Hall

May 2010

## Improving Customer Service On-Line



As part of the Customer Service enhancement the City has implemented two new services: 1) the option to pay bills and fees via Visa/Mastercard at the City's customer service counters (Point of Sales) and 2) Online Services.

Online Services allows customers to access their accounts, pay bills,

and fines via the City website at [www.alamoheightstx.gov](http://www.alamoheightstx.gov). This service provides detailed information about an account to the customer through a secured access point. Online services offer customers 24/7 access to their account information and the option to pay online via credit card. Once an account holder logs into the secured site, the following information can be viewed: current due, last payment, amount past due, transactions, monthly statements, and consumption information for utility bills.

Visit the City website today and sign-up. If you have questions or problems in signing up please contact us at 822-3331.

## Look at the Savings

We want to hear from you. How much have you saved on your insurance?

*"Thank you for your efforts in getting the Class 2 ISO rating, it saved me \$900, a pretty substantial amount." - Eric Faul.*

*"My sister Pat's insurance premium will drop \$400 and mine around \$200 because I raised some of my coverage." - Margaret Spencer.*



*"My premium dropped almost 25%, an \$857 decrease, just by calling USAA." - Councilman Stan McCormick.*

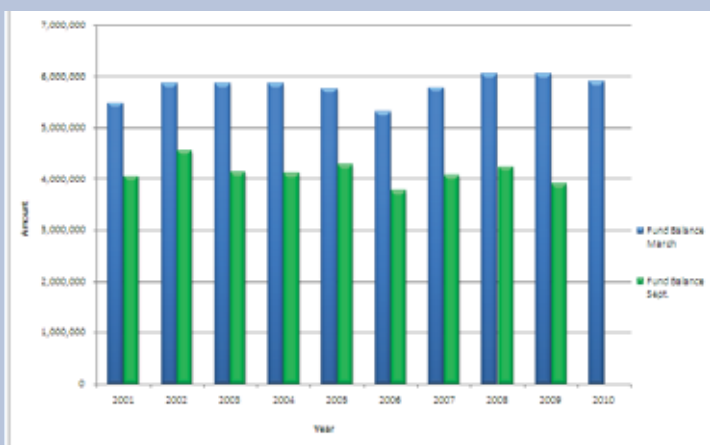
*"The City's insurance premium is decreasing 15%." - Fire Chief Bill Hagendorf.*

If you have not contacted your insurance provider to inquire on how your premiums will be impacted, do so today.

Call the City at 824-1281 if you need any assistance and/or to tell us about your savings.

## City in Strong Financial Position

Despite some of the nation's economic downturns, the city continues to maintain a strong financial position for the second quarter of Fiscal Year 2010 and is well within its planned budget. Illustrated below is the high and low fund balance for the last 10 years.



General Fund: As of March 31, 2010

- Revenue: \$6.0 million/74% YTD
- Expense: \$4.0 million/49% YTD
- Majority of taxes are collected December thru February
- Estimated Unreserved Fund Balance = \$5.9 million

## 3rd Graders Interested in AH Dog Park



In response to a request by Cambridge Elementary School, Community Development Director, Brian Chandler, gave a dog park presentation to the entire 3rd grade class of 170 kids on Friday, April 30, followed by a walking field trip to the proposed park site. He will return sometime after the May 8 Dog Park community meeting to provide an update on the public input process.

## Give us Your Input on Alamo Heights Trails!

A "Trail Master Plan Design Workshop" will be held on Saturday, May 22 from 9 a.m. to 11a.m. at the Alamo Heights High School Cafeteria. A group called "Friends of Hondondo Creek" has been formed to further explore options to enhance walking opportunities in Alamo Heights' unique natural environment. They will assist in the workshop to help identify ways to improve existing trails and explore locations for new trails. We hope to see you at the meeting to let us know what you think. If you have any questions, please contact Brian Chandler at 210-832-2250 or [bchandler@alamoheightstx.gov](mailto:bchandler@alamoheightstx.gov).

## It is Important to Vaccinate your Pets

Positive animal rabies cases are greater in the springtime months than other times of the year. You never know when an unvaccinated pet or wild animal exposed to the rabies virus may come to visit. Make sure to keep all pets vaccinated against rabies! City Codes requires that all dogs, cats, and ferrets are vaccinated against the rabies virus. Contact your veterinarian for more information on the rabies vaccine and other immunizations available to protect your pet.



2010 Pooch Parade

# MOVIE NIGHTS IN THE HEIGHTS!

Come on out to "Movie Nights in the Heights" and spend an evening under the stars with your family and enjoy Hollywood hits!

At the Park, next to the Nature Trails parking lot off Viesca Ave.  
Films start at 8:30PM

Friday, May 28th: "Marley & Me" (rated PG)  
Friday, June 25th: "Raiders of the Lost Ark" (rated PG)  
Friday, July 30th: "The Blind Side" (rated PG-13)  
Saturday, August 21st: "Up" (rated PG)

For more information, please call Omar at 210-389-0547

Don't forget to bring pillows, blankets, lawn chairs and coolers! Limited concessions will be available.

Presented by Grande Communications with support of The City of Alamo Heights, and Sabi Cinema. Movie Copyrights: Marley & Me © Fox 2000 Pictures / Raiders of the Lost Ark © Paramount Pictures / The Blind Side © 2008 Century Fox / Up © Walt Disney & Pixar Pictures. All Rights Reserved.

## Come Join Us for a Fun Night!!

Join us for Movie Nights in the Heights, next to the Nature Trails parking lot off Viesca Street once a month from May through October.

It's a great way to enjoy an evening out with the family, meet the neighbors and just relax.

Movies start at 8:30 p.m., but get there early for the best seats. Don't forget your coolers, chairs and blankets! Limited concessions will be available.

## CITY CALENDAR

### MAY

Saturday, May 8	Dog Park Design Workshop	9:00 a.m.
Tuesday, May 18	Architectural Review Board Meeting	5:30 p.m.
Saturday, May 22	Trails Master Plan Design Workshop	9:00 a.m.
Monday, May 24	City Council Meeting	5:30 p.m.
Monday, May 31	Holiday - City Offices Closed*	

\*Regular Garbage Pick-up

### JUNE

Wednesday, June 2	Board of Adjustment Meeting	5:30 p.m.
Monday, June 7	Planning and Zoning Meeting	5:30 p.m.



Photo from NorthCentral Times